

South Kirkby Community Liaison Group Meeting

Date: Monday 28 January 2019
Chair: Julie Greenwood, Strategic Waste Policy Manager, Wakefield Council
Time: 6.00pm
Minutes: Suzanne Daykin, Senior Administrator, Renewi (from audio file)
Location: South Kirkby Main Site, Brigantian Way, WF9 3TH

Attendees

Dave Bennett (DB)	Interim Contract Director, Renewi
Eric Burkes (EB)	Local Resident
Chris Corns (CC)	Local Resident
Julie Greenwood (JG)	Strategic Waste Policy Manager, Wakefield Council
Sally Hurn (SH)	Performance Framework Manager, Renewi
Reg Mills (RM)	Local Resident
Peter Oxley (PO)	Senior Operations Manager, Renewi
David Stevens (DS)	Local Resident
Martyn Ward (MW)	Deputy Portfolio Holder for Environment and Communities
Lynne Whitehouse (LW)	District Councillor, South Elmsall and South Kirkby, Ward 14
Jade Wilkes (JW)	Education Manager, Renewi

Apologies

Cllr Michelle Collins (MC)	District Councillor, South Kirkby and South Elmsall
Suzanne Daykin (SD)	Senior Administrator, Renewi
Glynn Humphries (GH)	Service Director (Cleaner and Greener), Wakefield Council
Claire Mitchell (CM)	Environment Agency
Steve Tulley (ST)	District Councillor, South Elmsall and South Kirkby - Ward 14

Unconfirmed Attendees

Cate Keller	Local Resident
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Minutes

1. Welcome and Introductions – Julie Greenwood, Chair Person

JG welcomed the group members and advised that she would chair the meeting as this was the first meeting that MW had attended.

JG introduced DB as interim Contract Director for Renewi following Colin Fletcher leaving the business.

2. Apologies – Chairperson

Apologies were received from those as listed above.

SH advised that resignations from the group had been received from both Ena Sykes and Tom Allsop.

3. Minutes from the Previous Meeting held on 10 September 2018

JG reviewed the minutes on a page by page basis and they were agreed as a true record of the last meeting with no additional comments made.

Actions from the previous meeting were reviewed as follows:

GH to liaise with Streetscene regarding litter from the back of the RCVs and advise outcome at the next meeting.

JG noted this had been passed through to Streetscene and checks have been made to the vehicles and a protocol has to be followed once the bin has been put on the back of RCV.

JG to advise at the next meeting the local groups that have received a donation from Friends of Queens Park.

JG commented that three groups from Wakefield district had received donations from Friends of Queens Park last year. A review of the sponsorship has been carried out in an effort to engage more groups focussing on waste minimisation.

It was agreed these actions were now complete.

4. Service Delivery / Performance Update – Julie Greenwood, Strategic Waste Policy Manager, Wakefield Council

JG provided the following overview of the Project advising:

- Progress has been made by Renewi to achieve the contract targets this year but it will be difficult due to the low amount of garden waste due to last year's weather. Renewi is working hard to try and improve performance in other areas, such as improving the efficiency of some of the equipment.
- There has been a significant number of residents attending the HWRCs over the Christmas period following a number of social media campaigns in an effort to increase recycling at the HWRCs. CC advised that the staff on the site are always helpful and EB advised any feedback he had received had been positive. JG confirmed this had been highlighted during the annual user satisfaction survey at the HWRCs and Bring Sites, customer satisfaction had been maintained or slightly increased.
- A few requests have been received to extend the garden waste collection service which will be reviewed with Streetscene. LW commented there are a number of households that do not have a garden waste recycling bin. JG advised there are approximately 97,000 households within the district that have garden waste recycling bin. EB advised that South Kirkby and Moorthorpe Town Council run a scheme to help pensioners and disabled residents to maintain their gardens and the waste would be removed but now there is a charge to do this and asked if Renewi could help with costs. JG advised this would be classed as commercial waste and could not be treated as household waste at the HWRCs. If residents had garden waste receptacles they could be utilised and collected within the normal collections. JG suggested this be raised outside of the meeting with MC and GH.

5. Operational Performance Update and Education Service

Education Service – Jade Wilkes, Education Manager, Renewi

JW commented on the following:

- Between October and January, a total of 49 events were delivered, 18 of these were school events and 31 community events
- A number of new schools and community groups have been engaged.
- A number of public events are planned in the Education Centre.

- A doorstep engagement campaign targeting 5,000 households in South Elmsall area will commence in February focusing on key recycling messages and to reduce contamination. Group members asked what items were classed as contamination. JG advised, the recent Waste Composition Audit highlighted approximately 4% of electrical items, 2% nappies and sanitary products along with a significant amount of food waste and approximately 8% of non-target plastics and metals such as yoghurt pots, margarine tubs, hammers and tools. Brief discussions took place regarding educating the public of what can and cannot be placed in the recycling bins. LW asked if facilities are available at South Kirkby for nappies and sanitary products. JG advised that PHS Services are a clinical waste transfer station and will take incontinence type products but permissions were not granted to include the facility at South Kirkby. Brief discussions also took place relating to the real nappy campaign available through the Education Service. JW further commented the same households will be targeted in a follow up Waste Composition Audit in the spring and it is hoped an improvement in recycling behaviour will be noticed.
- A number of local roadshows are planned throughout the community
- An open day at the Education Centre will take place on 19 February with a number of activities planned for all ages. Discussions took place relating to holding the open day during the day as this limited the number of people who could attend. JW advised that other times and days will be looked at for future events. JG commented that consideration has been given as to target as many people as possible.

JG also commented that an animated video has been produced which is focused around how the facility at South Kirkby works and is to raise awareness of items that are not be put in the recycling bins. The video is on the website and has been sent out to schools and positive feedback has been received. SH asked if any of the group members saw the 12 days of Christmas campaign, MW confirmed he had seen it. JW advised the campaign was to try to get the public to think about recycling over the Christmas period, based on the song '12 days of Christmas' and involved Renewi and Council staff.

- A Baby to Baby scheme will be running throughout February and March which is for local residents to donate any unwanted baby clothes. Collection points will be at the HWRCs and the clothing will be distributed to families in need. LW advised there is a local charity, Bag Fairies, that operate from South Kirkby, SH advised Renewi is aware and will be making contact with them. JG commented that the Education team are looking at other current schemes and will look at working together to maximise the impact of this scheme.
- Another Great Green Debate will take place in March and involves nine primary schools to debate what can be done to help the environment. LW asked which schools will be involved.

A: JW to advise group members which schools are involved in the Great Green Debate in March.

(Post meeting note: Below is a list of confirmed schools participating in the Great Green Debate:

- *St John the Baptist Catholic Primary School*
 - *Netherton School*
 - *Rooks Nest Academy*
 - *Streethouse Primary School*
 - *Sandal Castle Primary School*
 - *Ryhill J&I*
 - *Dane Royd Junior and Infant School*
 - *Stanley Grove*
 - *Southdale CE VC Junior School*
 - *All Saints Wakefield*
- The real nappy campaign continues to promote the use of reusable nappies.
 - Schools in Bloom primary school competition will be held in May.

- During 2020, secondary schools will be engaged in a reuse fashion show.
- The outdoor area has been fully installed and used for events during the spring and summer months and nature trail signs are to be installed.
- Wakefield Recycles Facebook page is close to 2,000 likes and the Education team is actively posting to the page.

SH advised that all the campaigns listed are in addition to the regular events that the Education team deliver to schools and are carried out in the Education Centre at South Kirkby.

Operational update – David Bennett, Interim Contract Director, Renewi.

DB commented on the following:

- Operations are working to deliver efficiency improvements of the plant
- The mixed dry recycling facility is operating well, considering contaminates, and work is in place to reduce reject rates. Any rejects from this facility are then processed through the residual plant
- HWRC are performing well and the recycling rate is currently approximately 65%
- Composting facility has been impacted by the reduced amount of garden waste throughout 2018. Compost has been produced and is awaiting accreditation to PAS100 standards and Renewi is hopeful that compost could soon be available to Wakefield residents
- Residual Treatment facility has been challenging over the last few months but is operating well with organic recovery being maintained
- Operation of the Autoclave facility resumed following the annual inspection during December 2018
- Repairs to the damaged door have been completed

6. Environment Agency

In the absence of CM no update was provided for the meeting.

PO advised the majority of Schedule 5 reports raised were due to faults on doors or level 3 odours detected either on site or within the community.

(Post meeting note: From September 2018 to January 2019 a total of eight Schedule 5 reports were raised. Six of these related to odour and two related to discharge from the attenuation pond)

7. Odour Review – David Bennett

- It was reported at the previous meeting that the carbon was to be replaced within the odour system. This was carried out during October 2018 and SH advised the following odour related complaints were received:
 - Ten complaints were received during September and October 2018
 - No complaints were received during November and December 2018
 - Four complaints were received during January 2019 but this was attributed to high stock levels on the floor.

PO commented on the following:

- Experiments have been conducted between two types of carbon to measure efficiencies to determine which type would be the best. JG advised the lifespan of the carbon as detailed in the original design specification was flawed due the volume of odour going through the carbon being significantly more than expected. Renewi will be monitoring the carbon and it will be replaced before it is spent
- Odour monitoring is carried out in two ways, employing the services of a specialist contractor and Renewi has also invested in equipment to carry out independent on site testing. CC commented that this is reassuring to know. LW commented she and two local Councillors had been to look at the outdoor classroom area and had observed vehicles leaving through the large doors, a slight odour could be detected whilst the doors were open but when the door closed the odour dispersed.

8. Any Other Business

AOB 1: SH

Group resignations

SH noted that resignations from the group have been received from Ena Sykes and Cllr Tom Allsop and asked if consideration could be given to invite new members. JG commented that the local community was well represented. LW commented that TA represented town Council and she can represent both town and district Council.

AOB 2: MW

Introduction

MW introduced himself to the group advising he is a District Councillor for Ward 1 and has been appointed Deputy Portfolio Holder for Environment and Communities and will chair future meetings.

AOB 3: LW

Grove Drive Bring Site

LW thanked Renewi following the removal of the Bring Site on Grove Drive due to safety concerns. JG asked for any suggestions of possible locations to introduce additional Bring Sites to advise Renewi or the Council for consideration.

AOB 4: DS

HWRC visit

DS advised he had attended the South Kirkby HWRC and commented there is a small area to leave items of reuse but suggested it wasn't clear what could be left. JG advised if site operatives can see that there are any items that could be reused, the customer is asked if they would like to donate into the Revalued container. Items are then collected by a local group who clean them and sell at a discounted rate and also support social services for people in need. She further agreed that the area is not well signed or advertised and a reuse campaign is due to commence to increase awareness to the public. MW asked if electrical items could be reused. JG advised that any electrical items are removed and placed in the WEEE container and are then checked by the offtaker and put out for reuse where possible.

RM asked if the Council offer collections of large items. JG advised the Council offer a bulky waste collection which is chargeable to cover staffing and vehicle costs. MW commented that he has concerns about the high level fly tipping across the district and asked where this service was advertised. JG confirmed that details of this scheme are on the website and detailed in the Citizen publication. JG further confirmed that fly tipping has increased across the district and there is to be an article in March's Citizen publication highlighting the importance that members of the public are responsible for ensuring that anyone taking their waste is correctly registered to do so and the consequences if the relevant checks are not made. JW advised she would look into the possibility of additional promotions of the bulky waste collect service.

AOB 5: MR

HWRC Permits

MW asked if the permits have changed. JG advised the old green residential permits have been revoked, Renewi and the Council are asking residents to renew their permits either at the HWRCs or via the website with the new style Renewi branded permits in an effort to reduce out of district use at the HWRCs.

CC advised that he had only been challenged once at the HWRC, usually there is no-one checking and the one time he was challenged, he did not have his permit with him and was given a new one by the HWRC staff.

(Post meeting note: New permits will be available for group members at the next meeting)

AOB 6: CC

Thanks to Renewi

CC passed on his thanks to Renewi in relation to the odour issues experienced last year and advised he appreciated the forward thinking and tests carried out by Renewi in an effort to reduce odours.

DS commented there are other businesses in the community that produce odours but it is Renewi that get blamed for them. SH advised that when odour monitoring is being carried out within the community they will take note of situations such as any fires and muck spreading so if any odour complaints are received checks can be made to determine if the odour is being caused by Renewi or not.